# **Coaching 1 – 11 April 2019**

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| **Input Coach** | **Team** |
| Why two sub-processes? | If an error happens (data transformation), we need to go back to gather the information. |
| Why are these events? From a modelling perspective, it needs to be a task |  |
| The process-cancellation at the top (event sub-process) does not affect the main process. We need to tell the main process to terminate. Do we need to do anything, when the process is terminated? | The goal is to have a central termination from an external trigger.  Similar to what happens in case of a compensation. We could try to terminate the entire process by adapting the scope. |
| Modell differently, event-based gateway: either data delivered or timer event because data delayed. |  |
| Fulfilled sounds like event. Fulfill request is better.   * Active for task * Passive for event |  |
| If we do anything actively, it should be modeled as a task. A throwing event makes send, when it is actively caught. |  |
| Since the audit team is the customer, we just have to have a look at their journey. | From which perspective should we do the user-journey? |
| If it serves the purpose. | To express what we need, we wanted to use the SIPOC model. Is this approach ok? |
| What is the change in the process? | It is now specifically defined: the first contact point is given, the process is more structured.  Like this we have the chance to implement decision table. |
| What is the role of a chat pot? Why not only use a form?   * Is fine to have a chat pot but then indicate, that this can also be done with a form. | It is possible to use that. We just want to have a chat pot. |
| I would not call it terminate, because if there is still an open flow it leads to misinterpretation. |  |
| Look for some decisions that can be automated to automate the entire flow. |  |
| Try to automate as many tasks as possible by using rules.  What does validation of metadata mean? And could this be automated?  Microsoft Flow can run keyword searches in documents. | Check automatically if everything is filled in and if not, send request back to fill everything. |
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